

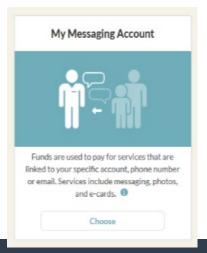
## **IMPORTANT INFORMATION!**

## EFFECTIVE JUNE 25<sup>TH</sup>, 2025 CHANGES TO VIAPATH PAYMENT OPTIONS

Effective on June 25th, 2025 ViaPath and Rappahannock Regional Jail VA will change the way Video Visitation payments are applied to your friends and family member's accounts.

For funding their Services such as Email, Messaging, and Photos for your friends and family members will use "My Messaging Account" on **WWW.GETTINGOUT.COM.** 

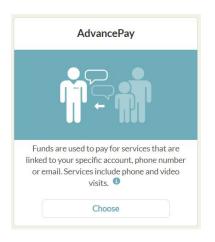
**My Messaging Account.** Money placed here pays for services that are linked to Your Friends & Family's Specific Account(s) like their Phone Number, or their Email. This provides them services that include Sending Messages, Photos, and E-Cards.



PLEASE NOTE: Effective June 25th, 2025: This account will no longer be available to pay for Video Visits. They will use the "AdvancePay" option mentioned below to pay for their Video Visits.

Funding of **their Video Visits and Phone Calls** should now only be applied to their "AdvancePay" account on <u>WWW.GETTINGOUT.COM</u> or <u>WWW.CONNECTNETWORK.COM</u>.

**AdvancePay.** Funds are used to pay for services that are linked to their specific account, phone number, or e-mail. Services include phone and video visits.



## Rappahannock VA-Regional Jail

State: Virginia

Services: AdvancePay Phone | Visitation Scheduling | Video Visitation

**After the changes on June 25th**, You will begin using funds from your PIN Debit account for your phone calls and video visitation. You will be able to fund your PIN Debit with funds from your Trust Fund Account.

Please help them update this change in their records so that they are prepared when visiting <u>www.gettingout.com</u> or www.connectnetwork.com .

